

House Rules

The house rules of the Käthe Kollwitz Museum Berlin are intended to ensure that your visit is a pleasant experience. It is therefore in your own interest to observe the house rules. The house rules are binding for all visitors. By entering the museum building, visitors accept its regulations, as well as all other orders issued to maintain operational safety.

Protection of the exhibition and conduct of visitors in the rooms

- 1.** It is generally not allowed to touch the exhibits.
- 2.** Animals may not be brought into the museum building.
- 3.** Visitors are not permitted to enter the exhibition rooms with bulky objects of any kind, such as umbrellas, large backpacks, and bags larger than DIN A4 (approx. 20 x 30 x 10 cm).
- 4.** The aforementioned items as well as jackets and coats must be left at the cloak room. No liability will be assumed for the cloak room.
- 5.** Cell phones must be switched to silent in the exhibitions. Phone calls are not permitted in the exhibitions.
- 6.** Eating and drinking is not allowed in the exhibitions. Smoking is prohibited throughout the museum.
- 7.** Teachers, group leaders, and legal guardians are responsible for the appropriate behavior of children and teenagers who are in their company. Children under the age of six are admitted only when accompanied by an adult. Adults are asked to supervise their children at all times.
- 8.** Photography and filming are generally not permitted in the exhibitions. With the purchase of a photo pass, photography for private purposes is temporarily permitted. Photography and filming for commercial and scientific purposes, as well as in the context of current news coverage (press), is allowed only with the permission of the management.
- 9.** Gegenstände, die im Museum gefunden werden, bitten wir an der Kasse abzugeben.
- 10.** Passages and emergency exits are to be kept free. Emergency exits may only be used in case of emergency.
- 11.** Visitors are requested to refrain from doing anything that is contrary to good morals and the maintenance of security and order. The operation of radio and television sets as well as the use of musical instruments is not permitted in the exhibitions outside of authorized events.
- 12.** The management and its representatives are authorized to close the exits and carry out checks on visitors in the event of a theft alarm.

Admission fees and opening hours

- 1.** The entrance fees and the opening hours of the Käthe Kollwitz Museum are determined by the museum administration. They are displayed at the ticket counter.
- 2.** In the event of overcrowding or for a special reason, the Käthe Kollwitz Museum may be completely or partially closed to visitors.

Hygiene measures

From 1 April 2022, the following hygiene measures will apply in the Käthe Kollwitz Museum until further notice:

- 1.** Visits to the museum are only possible with an FFP-2 mask covering mouth and nose.
- 2.** The familiar distance rules of 1.5 m to other people apply.
- 3.** Please observe the cough and sneeze etiquette.
- 4.** A maximum of 40 people are admitted to the museum at any one time.
- 5.** Please feel free to disinfect your hands with the preparations provided.
- 6.** Group events take place before and after regular opening hours.
- 7.** We reserve the right to refuse admission in the event of recognizable symptoms of illness.

Security and staff

The security and staff ensure that the house rules are respected. The instructions of the security and staff must be followed. If the house rules or the instructions of the security and staff are not followed, the persons concerned may be asked to leave the museum. Visitors who repeatedly fail to comply with the house rules and the instructions of the security and staff may be banned from the museum. In case of expulsion from the museum, the entrance fee will not be refunded. Visitors are liable for all damages caused by their behavior. Parents are liable for their children.

Validity

The house rules come into force with immediate effect. The current version is displayed in the foyer of the museum building. They can also be viewed at the museum administration during business hours and on the museum's homepage.

Severability clause

Should individual aspects of these house rules be deemed invalid or unfeasible, it shall not affect the validity of the house rules in other respects.

Berlin, April 1, 2022

Dr. Josephine Gabler
Direktorin